

DEPARTMENT OF DEVELOPMENTAL SERVICES

LICENSURE AND CERTIFICATION

PROVIDER FOLLOW-UP REPORT

Provider: THE SHARED LIVING
COLLABORATIVE _____

Provider Address: 43 Highland Road , Merrimac

Name of Person Collette Demers
Completing Form: _____

Date(s) of Review: 12-MAY-21 to 14-MAY-21

Follow-up Scope and results :		
Service Grouping	Licensure level and duration	# Indicators std. met/ std. rated
Employment and Day Supports	2 Year License	1/1

Summary of Ratings

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Employment and Day Supports Areas Needing Improvement on Standard not met - Identified by DDS

Indicator #	L49
Indicator	Informed of human rights
Area Need Improvement	The agency's "Statement of Human Rights and Grievances" , which is reviewed with individuals and sent to guardians annually, was missing pertinent human rights information including, the individuals' right to vote, protection from private/public exploitation, the right to hold their own possessions, the right to privacy, and to basic goods and services. Additionally, information on how to file a grievance was and contact information was missing from the document. The agency needs to ensure that its human rights training and guardian documentation is inclusive of all rights, includes the names and contact of who they can contact when they have a concern, and should include how to file a grievance.
Process Utilized to correct and review indicator	The agency identified the missing required components of the agency's human rights training curriculum. The agency has added the missing rights and grievance procedures to its new curriculum and provided training to individuals and guardians supported by the agency.
Status at follow-up	The agency provided the current curriculum and training sign off documentation from a sample of seven individuals.
Rating	Met